



igfr 2016

INTERNET
GOVERNANCE
FORUM
JALISCO,
MEXICO

5-9

DECEMBER 2016
JALISCO, MEXICO

igf 2016
INTERNET
GOVERNANCE
FORUM
JALISCO,
MÉXICO

BIENVENIDO

欢迎

WELCOME

BIENVENUE

ДОБРО ПОЖАЛОВАТЬ

أَهْلًا وَسَهْلًا

GUADALAJARA

JALISCO • MEXICO

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MÉXICO
GOBIERNO DE LA REPÚBLICA





Welcome to the **11th Internet Governance Forum**



Have a great event!

Welcome to Mexico. Welcome to Jalisco.



ABOUT MEXICO



Mexico will surprise you with new experiences: a different flavor, a new adventure, a spot waiting for centuries to enchant you. We're waiting for you!

Mexico, officially the United Mexican States, is a country in the southern half of North America. It is bordered to the north by the United States; to the south and west by the Pacific Ocean; to the southeast by Guatemala, Belize, and the Caribbean Sea; and to the east by the Gulf of Mexico. Covering almost two million square kilometers, Mexico is the sixth largest country in the Americas by total area, and the 13th largest independent nation in the world. With an estimated 120 million inhabitants, Mexico is, by population, the eleventh largest and the

first Spanish-speaking country in the world, as well as the second most populous country in Latin America. Mexico is a federation comprising thirty-two entities, and Mexico City is its capital and largest urban area. Pre-Columbian Mexico was home to many advanced Mesoamerican civilizations, such as the Olmec, Toltec, Teotihuacan, Zapotec, Maya and Aztec before the first contact with Europeans. In 1521, the Spanish Empire conquered and colonized the territory from its base in Mexico-Tenochtitlan, and shortly after was established as the Viceroyalty of New Spain. Three centuries later, and after the colony's Mexican War of Independence, this territory was fully recognized as Mexico in 1821. The tumultuous post-independence period was characterized by economic instability and many political changes. The Mexican–American War (1846–48) led to the territorial cession of the extensive northern borderlands, one-third of its territory, to the United States. The Pastry War, the Franco-Mexican War, a civil war, two empires and a domestic dictatorship occurred through the 19th century. The dictatorship was overthrown in the Mexican Revolution of 1910, which culminated with the promulgation of the 1917 Constitution and the emergence of the country's current political system.

Mexico has the fifteenth largest nominal GDP and the eleventh largest by purchasing power parity.

Mexico will surprise you!

ABOUT JALISCO



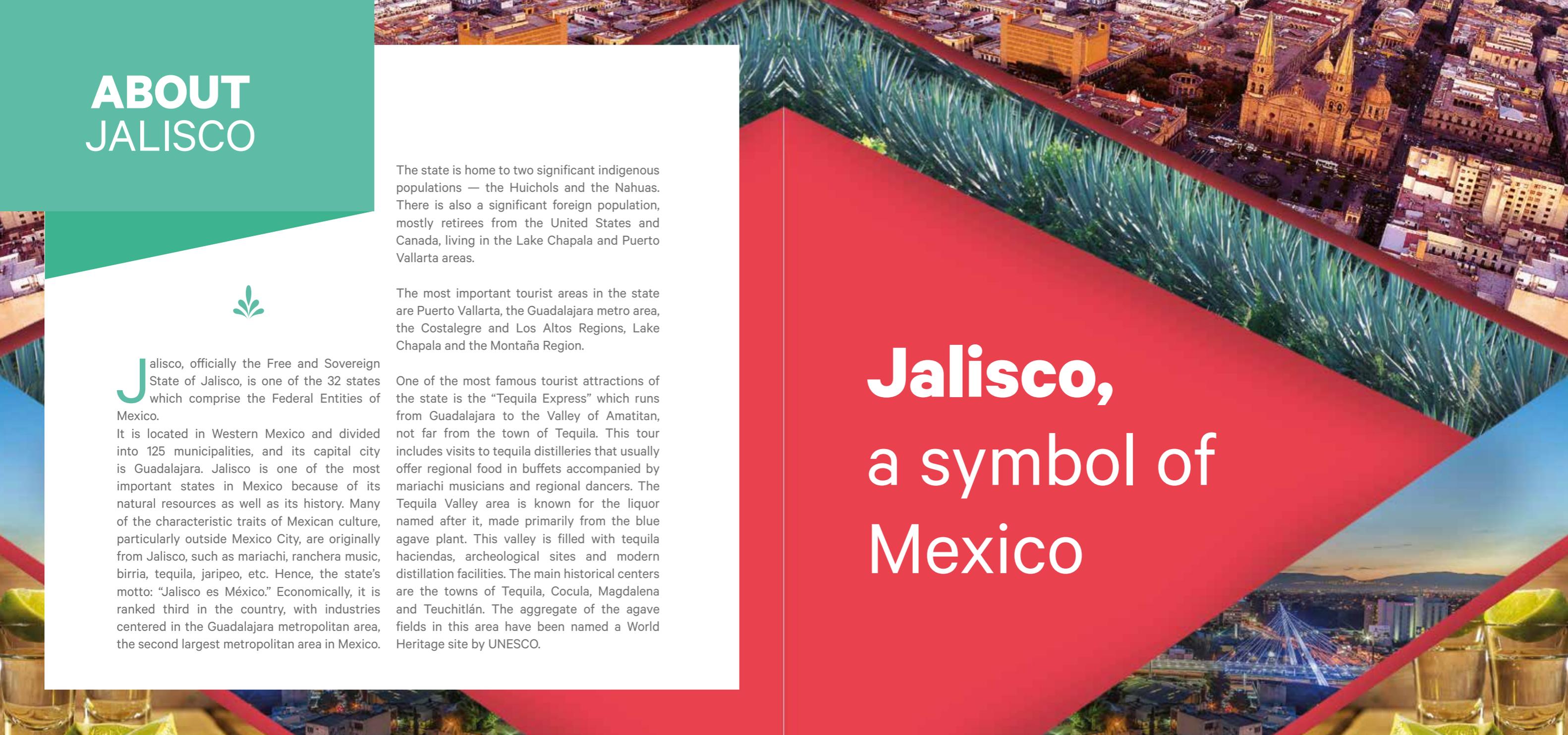
Jalisco, officially the Free and Sovereign State of Jalisco, is one of the 32 states which comprise the Federal Entities of Mexico.

It is located in Western Mexico and divided into 125 municipalities, and its capital city is Guadalajara. Jalisco is one of the most important states in Mexico because of its natural resources as well as its history. Many of the characteristic traits of Mexican culture, particularly outside Mexico City, are originally from Jalisco, such as mariachi, ranchera music, birria, tequila, jaropeo, etc. Hence, the state's motto: "Jalisco es México." Economically, it is ranked third in the country, with industries centered in the Guadalajara metropolitan area, the second largest metropolitan area in Mexico.

The state is home to two significant indigenous populations — the Huichols and the Nahuas. There is also a significant foreign population, mostly retirees from the United States and Canada, living in the Lake Chapala and Puerto Vallarta areas.

The most important tourist areas in the state are Puerto Vallarta, the Guadalajara metro area, the Costalegre and Los Altos Regions, Lake Chapala and the Montaña Region.

One of the most famous tourist attractions of the state is the "Tequila Express" which runs from Guadalajara to the Valley of Amatitán, not far from the town of Tequila. This tour includes visits to tequila distilleries that usually offer regional food in buffets accompanied by mariachi musicians and regional dancers. The Tequila Valley area is known for the liquor named after it, made primarily from the blue agave plant. This valley is filled with tequila haciendas, archeological sites and modern distillation facilities. The main historical centers are the towns of Tequila, Cocula, Magdalena and Teuchitlán. The aggregate of the agave fields in this area have been named a World Heritage site by UNESCO.

The background of the entire page is a collage. At the top, there is an aerial view of Guadalajara, Mexico, showing the city's architecture and the prominent Cathedral of Guadalajara. A large, semi-transparent red triangle is overlaid on the right side of the page, pointing downwards. The text "Jalisco, a symbol of Mexico" is written in white, bold, sans-serif font across this red triangle. At the bottom, there are images of agave plants in the center, a night view of a city with a bridge at the bottom right, and several glasses of tequila with lime wedges at the bottom left and right corners.

Jalisco, a symbol of Mexico

JALISCO REGIONS



GUADALAJARA is known as the “City of Roses” or “Pearl of the West” for its beauty and traditions; it is the cradle of the most representative symbols of Mexico, such as the mariachi music, the horsemanship —where the brave and noble spirit of the charro shows his pride and his value — and the tequila —distillate of the blue agave from the land of Jalisco.



TLAJOMULCO DE ZUÑIGA, a municipality located south of the metropolitan area of Guadalajara, has excellent connectivity and climate. It has a land area of 636.93 km² and a total population of 416,626 throughout the municipality, according to the 2010 population and housing census. The Miguel Hidalgo y Costilla International Airport and the “Cerro Viejo” mountains are located within this municipality.



TLAQUEPAQUE, renowned worldwide for its vocation in pottery, is one of the few places in the country that preserves its history and heritage. It is an important place in which artisans learn to perfect their craft. Tlaquepaque is engaged in a project of sustainable growth that respects the roots of its citizens, preparing itself to compete for a better future.



TONALÁ. Its name comes from the nahuatl word “Tonallan”, which means “place where the sun rises”. The first settlers, who founded this land, were the Nahuatlacas and Zapotecas. When Tonatzitli, king of this land, died, he left his son, and hier, Xochintzin, to assume command. But since Xochintzin wasn’t old enough, his mother took over the reign as queen Cihualpilli Tzapotzingo.

ZAPOPAN invites you to enjoy an array of attractions, which include cultural and religious manifestations, colonial architecture, museums, parks, archeology, blessed year-round climate, delicious dining, exciting shopping, natural protected areas, nightclubs and universities. We hope that based on your experience you come back repeatedly to explore the wonderful place we call home.

TAPALPA gets the attention of visitors with its “mountain” feel, the surrounding nature, and the selection of activities available both in town and out. Its name means ‘land of color’ in Nahuatl. It was a name given after the earth’s color tones in the area. Its blue skies, green forests and red soils come together to create astonishing scenery.

GENERAL INFORMATION

The IGF 2016 will take place in PALCCO (Palacio de la Cultura y la Comunicación) in Zapopan, Jalisco, Mexico. With its 24,000 square meters of land space and 57,000 square meters of built space, PALCCO is located in the metropolitan area of Guadalajara, Jalisco. It is the third-largest multiple theater center worldwide and it stands as an icon for the arts and cultural life in the community. It serves also as a congress and convention venue. Home for the finest performing arts and Mexico's cultural traditions in all of their vast diversity, PALCCO fosters the values behind this country's rich artistic history as well as the men and women who still make it thrive and embrace its spirit.



■ ACCESSIBILITY

PALCCO is prepared to receive participants with mobility disabilities. The venue offers access ramps and appropriate restrooms. The Main meeting room will have translation into sign language.



■ INTERNET CAFÉ

There is an Internet café located in level -1 beside the restaurant area.



■ TRANSLATION

Translation is available according to the speaker's request.



■ ATM

Mexico's banks offer a network of ATM machines that can be used to withdraw local currency. There will be an ATM machine located beside the internet cafe.



■ TOURIST INFORMATION

There is a Travel agency located at the main entrance.

Photo: Raúl Ramón

FOOD INFORMATION



13:00 – 15:00

There would be different food stands for your convenience.

Lunch and beverage tickets will be sold in advance at the ticket office. Buy them earlier to avoid making long lines at lunch time.



Mexican food



Gourmet Burgers



Barbecue (beef, chicken and fish)



Salad Bar



“Pastor style” tacos and grilled steak tacos



BBQ ribs



Pulled pork sandwiches

HOTELS AND ROUTES

TRANSPORTATION LOGISTICS

The departures from the hotels will begin at 8:00 depending on each zone for the established routes.
The return to the hotels will cover the same route at 18:30.

HOTEL	ZONE
Hostalia Hotel Expo	Meeting point: Hotel Hilton
Hilton	
Fiesta Inn Guadalajara Expo	
Hotel Hampton Guadalajara Expo	Meeting point: Hotel Hampton Guadalajara Expo
Presidente Intercontinental	
RIU	Meeting point: Hotel Fiesta Americana Guadalajara
Fiesta Americana Guadalajara	
Camino Real	
Grand Fiesta Americana	Meeting point: AC Hotel by Marriott
AC Hotel by Marriott	
Aloft Guadalajara	
Holiday Inn Autónoma	Meeting point: Holiday Inn Autónoma
Wyndham Garden	
Hotel One (Ciudad Judicial)	Meeting point: Hotel One Ciudad Judicial

MARIANO OTERO AREA

For this area the meeting point will be the Hilton Hotel. Hotels near to this area are: Hilton, Fiesta Inn and Hostalia Hotel Expo. The departure will be from Av. Las Rosas - Av. Arboledas - Lázaro Cárdenas - Av. Vallarta - Av. Juan Palomar y Arias - Periférico - Av. Central - Palcco.

HOTELS - PALCCO

NEARBY HOTELS	MEETING POINT	DEPARTURE TIME
Hostalia Hotel Expo	Hilton	8:00
Hilton		
Fiesta Inn		

PALCCO - HOTELS

Departure is scheduled at 18:30 from the PALCCO facility with all the guests. We would take the route from Periférico to Av. Juan Palomar - Vallarta - Lázaro Cárdenas - Av. Las Rosas until arriving at the Hilton Hotel.

NEARBY HOTELS	MEETING POINT	DEPARTURE TIME
Fiesta Inn	Trompo Mágico (at 300 m from PALCCO)	18:30
Hilton		
Hostalia Hotel Expo		

LÓPEZ MATEOS AREA

For this area the meeting point will be the Hampton Guadalajara Expo. The hotels included near this area are: Hampton Guadalajara Expo and Presidente Intercontinental. Take Av. López Mateos - Av. Las Rosas - Av. Lázaro Cárdenas - Vallarta - Juan Palomar y Arias- Av. Central - Palcco.

HOTELS - PALCCO

NEARBY HOTELS	MEETING POINT	DEPARTURE TIME
Hotel Hampton	Hotel Hampton	8:00
Presidente Intercontinental		

PALCCO - HOTELS

Departure is scheduled at 18:30 from the PALCCO facility with all guests. We would take Periférico - Av. Juan Palomar y Arias - Vallarta - Lázaro Cárdenas - López Mateos until we reach the Hampton hotel.

NEARBY HOTELS	MEETING POINT	DEPARTURE TIME
Hotel Hampton	Trompo Mágico (at 300 m from PALCCO)	18:30
Presidente Intercontinental		

MINERVA AREA

For this area the meeting point will be the Hotel Fiesta Americana Guadalajara. The hotels included near this area are: Riu, Fiesta Americana Guadalajara and Camino Real. Take Av. Vallarta - Juan Palomar y Arias - Periférico - Av. Central - Palcco.

HOTELS - PALCCO

NEARBY HOTELS	MEETING POINT	DEPARTURE TIME
RIU	Fiesta Americana Guadalajara	8:00
Fiesta Americana Guadalajara		
Camino Real		

PALCCO - HOTELS

Departure is scheduled at 18:30 from the PALCCO facility with all guests. We would take the route from Periférico to Av. Juan Palomar y Arias – Vallarta to leave the guests at the Fiesta Americana Hotel.

NEARBY HOTELS	MEETING POINT	DEPARTURE TIME
RIU	Trompo Mágico (at 300 m from PALCCO)	18:30
Fiesta Americana Guadalajara		
Camino Real		

PROVIDENCIA AREA

For this area the meeting point will be the AC Hotel by Marriott. The hotels included near this area are: AC Hotel, Grand Fiesta Americana and Aloft. Take Av. Américas (sideway) to continue on Pablo Neruda – Acueducto-Periférico - Av. Central - Palcco.

**This route will stop in Zapopan for the cultural tours.*

HOTELS - PALCCO

NEARBY HOTELS	MEETING POINT	DEPARTURE TIME
Grand Fiesta Americana	AC Hotel by Marriott	8:00
AC Hotel by Marriott		
Aloft Guadalajara		

PALCCO - HOTELS

The departure is scheduled at 18:30 from the PALCCO facility with all guests. We would take Periférico to go down Av. Juan Pablo II until Plaza de las Américas where there will be activities programmed by the City Hall for the IGF 2016 guests. Later on we will continue along Av. Américas until we arrive at the AC Hotel.

NEARBY HOTELS	MEETING POINT	DEPARTURE TIME
Plaza de las Américas	Trompo Mágico (at 300 m from PALCCO)	18:30
Grand Fiesta Americana		
AC Hotel by Marriott		
Aloft Guadalajara		

REAL AREA

For this area the meeting point will be the Holiday Inn Autónoma. Nearby hotels are: Holiday Inn Autónoma and Wyndham Garden. We will take Av. Patria – Juan Palomar y Arias- Periférico – Av. Central - Palcco.

HOTELS - PALCCO

NEARBY HOTELS	MEETING POINT	DEPARTURE TIME
Holiday Inn Autónoma	Holiday Inn Autónoma	8:00
Wyndham Garden		

PALCCO - HOTELS

Departure is scheduled at 18:30 from the PALCCO facility with all the guests. We would take the route from Periférico to Av. Juan Palomar – Vallarta – Lázaro Cárdenas – Av. Las Rosas until arriving at the Hilton Hotel.

NEARBY HOTELS	MEETING POINT	DEPARTURE TIME
Holiday Inn Autónoma	Trompo Mágico (at 300 m from PALCCO)	18:30
Wyndham Garden		

JUFICIAL CITY ZONE

For this area the meeting point will be the Holiday Inn Autónoma. Nearby hotels are: Holiday Inn Autónoma and Wyndham Garden. We will take Av. Patria – Juan Palomar y Arias - Periférico – Av. Central - Palcco.

HOTELS - PALCCO

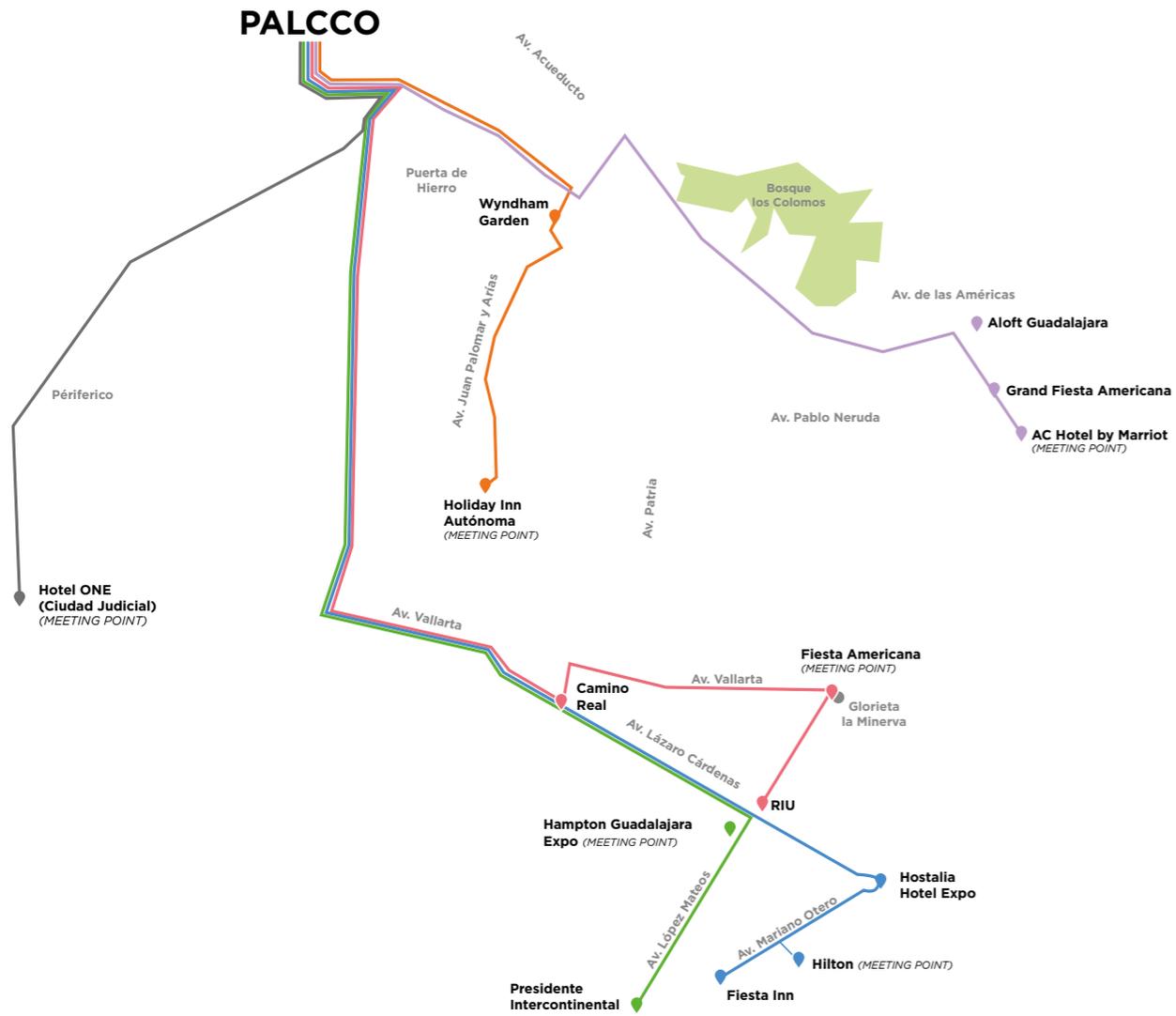
NEARBY HOTELS	MEETING POINT	DEPARTURE TIME
Hotel One (Judicial City)	Hotel One (Judicial City)	8:20

PALCCO - HOTELS

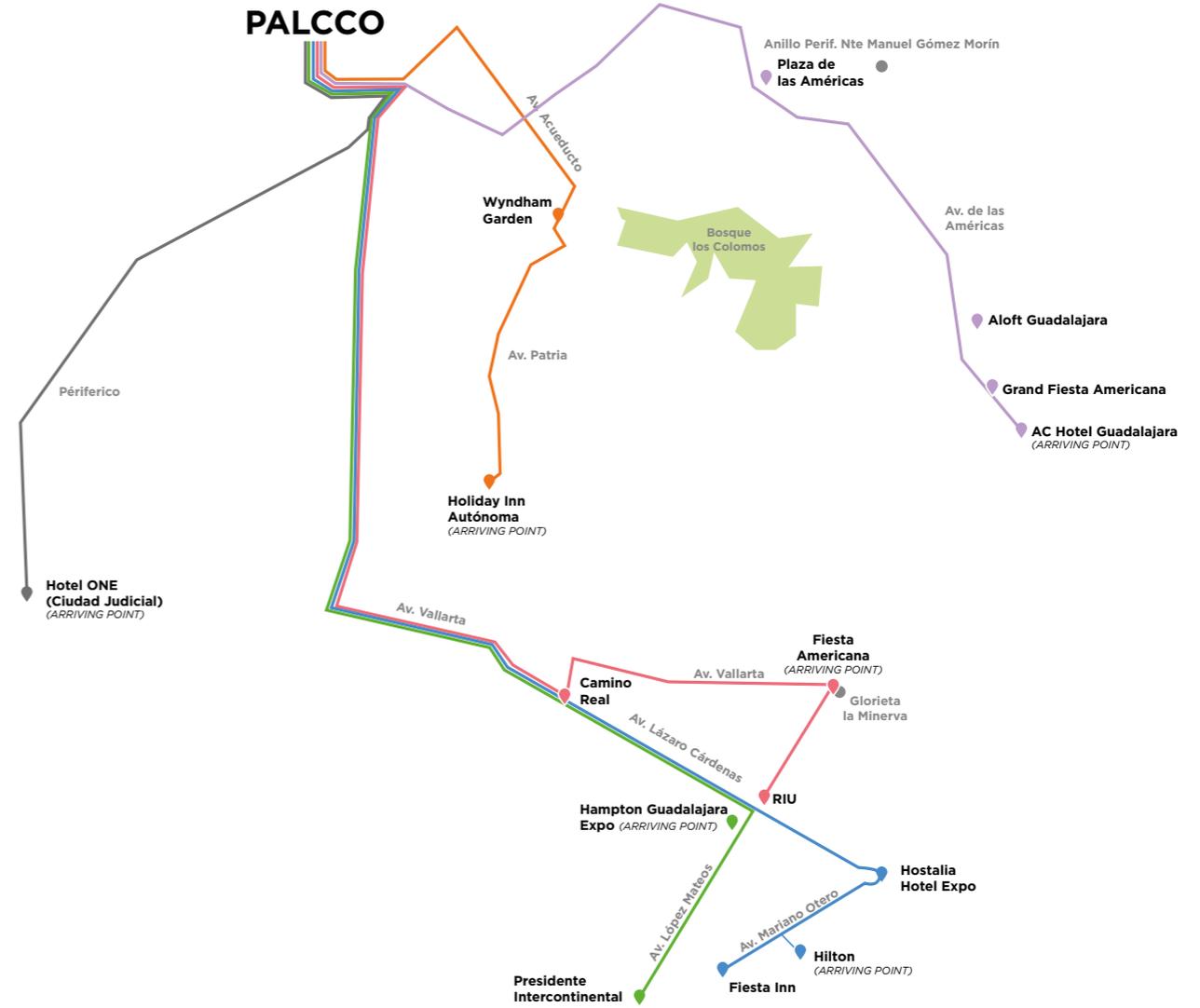
Departure is Schedule at 18:30 from the PALCCO facility with all guests. We would take the route from Periférico to Av. Juan Palomar y Arias, then take Av. Patria to finish the route at Holiday Inn Autónoma.

NEARBY HOTELS	MEETING POINT	DEPARTURE TIME
Hotel One (Judicial City)	Trompo Mágico (at 300 m from PALCCO)	18:30

DEPARTURE MAP
HOTELS - PALCCO



ARRIVAL MAP
PALCCO - HOTELS



AIRPORT ROUTE / ARRIVAL

AIRPORT ROUTE DECEMBER 3rd TO 5th

Departures from 8:00 to 20:00 hrs.

* Vans leave hourly. Each route is differentiated by colors.

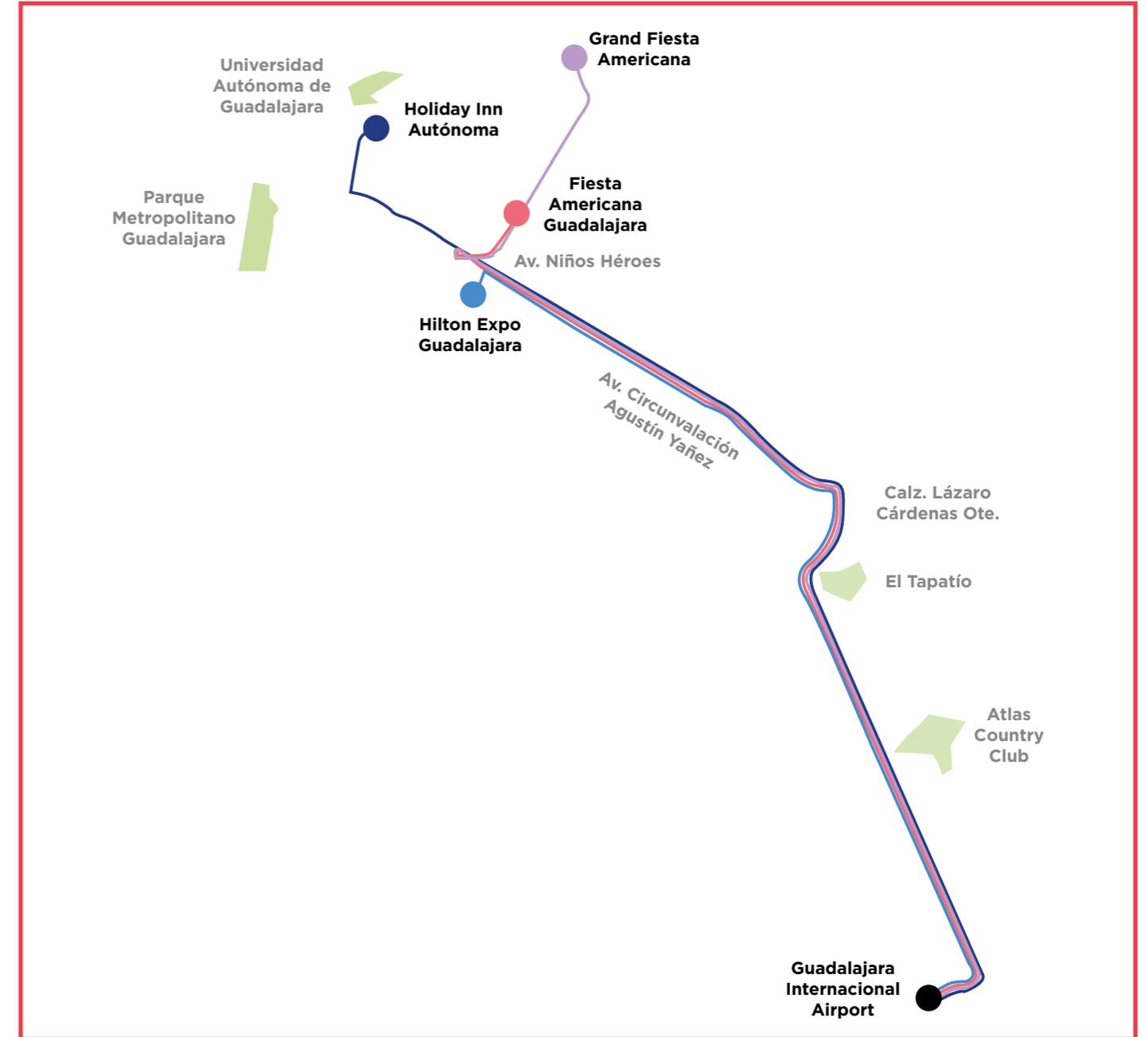
AIRPORT ROUTE DECEMBER 3 TO 5	
1	Mariano Otero Area
2	López Mateos Area
3	Minerva Area
4	Providencia Area
5	Real Area
6	Judicial City Area

AIRPORT ROUTE / DEPARTURE

AIRPORT ROUTE DECEMBER 10th

There will be only 4 meeting points distributed in these 4 hotels. The guests must arrive on their own to the destination of their convenience so that a van will transfer them to the airport at the scheduled times.

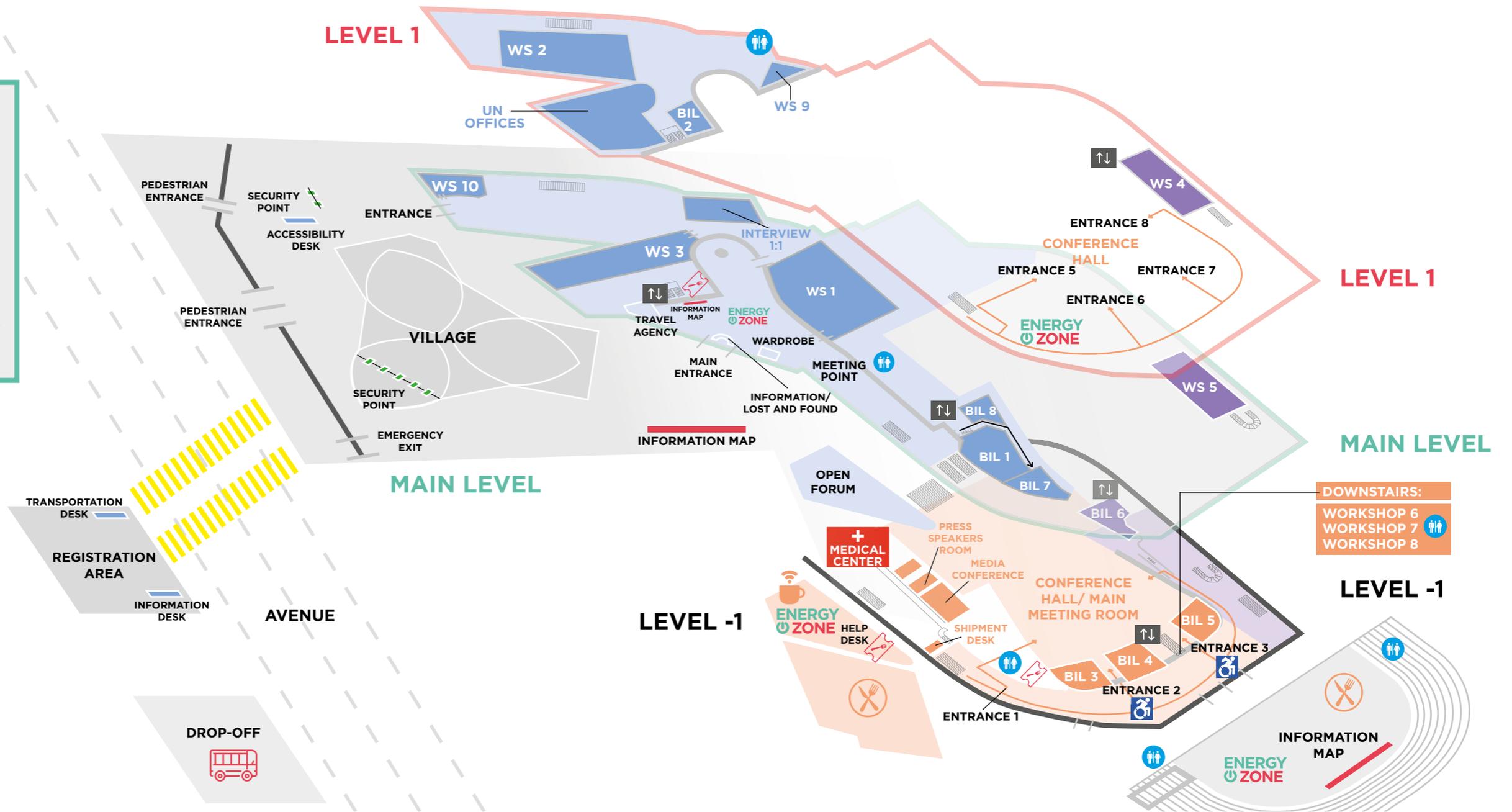
HOTEL	SCHEDULE
HILTON	8:00 hrs. 11:00 hrs. 16:00 hrs. 19:00 hrs.
HOTEL	SCHEDULE
FIESTA AMERICANA GUADALAJARA	8:00 hrs. 11:00 hrs. 16:00 hrs. 19:00 hrs.
HOTEL	SCHEDULE
AC HOTEL BY MARRIOTT	8:00 hrs. 11:00 hrs. 16:00 hrs. 19:00 hrs.
HOTEL	SCHEDULE
HOLIDAY INN AUTÓNOMA	8:00 hrs. 11:00 hrs. 16:00 hrs. 19:00 hrs.



PRIORITY ELEVATOR
 ↑ ↓
 PLEASE ALLOW PRIORITY ACCESS
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RESTROOMS
 🚻

ENERGY ZONE
 IN THIS AREA YOU CAN FIND THE EQUIPMENT TO CHARGE YOUR ELECTRONIC DEVICES



A Access & Diversity	B BEST PRACTICE FORUM	T Other	S Sustainable Development & the Internet Economy
R Critical Internet Resources	Y Cybersecurity	D DYNAMIC COALITION	L Multistakeholder Cooperation
G Gender and Youth Issues	H Human Rights Online	M MAIN SESSION	C CEREMONIAL/ HIGH-LEVEL/ HOST COUNTRY
O OPEN FORUM	P Pre-Event	E Emerging Issues	

Monday, December 5

P	09:00 – 10:00	International Media Support / Andreas Reventlow	Workshop Room 7
P	09:00 – 10:00	Mapping digital rights in the Middle East and North Africa: A new visual tool for comparative analysis / Noha Fathy	Workshop Room 3
P	09:00 – 10:30	OECD - Broadband Policies for LAC: A Digital Economy Toolkit / Lorraine Porciuncula	Workshop Room 2
P	09:00 – 13:00	APC / Alan Finlay	Workshop Room 9
P	09:00 – 13:00	GigaNet Symposium	Workshop Room 4
P	09:00 – 13:00	ISOC - Collaborative Leadership Exchange / Niel Harper	Workshop Room 1
P	09:00 – 13:00	Other Events	Workshop Room 8
P	09:00 – 13:00	U.S. Dept of Commerce - Pre-Conference Seminar for CLDP Supported Delegations / Joe	Workshop Room 6
P	09:00 – 13:00	UN Special Rapporteur on Freedom of Expression - Freedom of Expression and the ICT Sector: Regional Concerns / Amos Toh	Workshop Room 10
P	10:00 – 12:00	CELE Argentina - Regional framework for the protection of human rights on the internet in Latin America / Maia Levy Daniel	Workshop Room 7
C	10:00 – 13:00	Host Country-Led Workshops	Main Session Room
P	10:30 – 12:30	IGF LAC SPACE / Miguel Ignacio Estrada	Workshop Room 3
P	11:00 – 12:30	ICANN - Reflections on the evolution of the multistakeholder model in the context of the IANA Stewardship Transition / Nigel Hickson	Workshop Room 2
P	11:00 – 12:30	UNICEF - Global Kids Online: from research on children's rights in the digital age to national and international policy / Jasmina Byrne	Workshop Room 5
P	12:00 – 13:00	IG Academy / Lorena Jaume-Palasi	Workshop Room 7
P	12:00 – 13:30	IGF Newcomers Track	Workshop Room 8
P	13:00 – 15:00	IGFSA General Assembly	Workshop Room 7
P	13:00 – 18:00	Global Connect, IEEE, ISOC, ITU, UNESCO, WEF, and the World Bank - Advancing Solutions for Connectivity: Improving Global Coordination and Collaboration / Karen McCabe • Despoina Sareidaki • Alex Wong	Workshop Room 3
P	13:00 – 18:00	Stanford University - Deliberative Poll on Encryption / Alice Siu	Workshop Room 2
P	14:30 – 18:00	GigaNet Symposium / Daniel Oppermann	Workshop Room 4
P	15:00 – 16:00	ISOC - Collaborative Leadership Exchange / Niel Harper	Workshop Room 1
P	15:00 – 16:30	eNACSO - The Internet of Toys and Things / John Carr	Workshop Room 7
P	15:00 – 16:30	U.S. Dept of Commerce - Pre-Conference Seminar for CLDP Supported Delegations / Joe	Workshop Room 6
C	15:00 – 18:00	Host Country-Led High Level Meeting	Main Session Room
P	15:00 – 18:00	APC / Alan Finlay	Workshop Room 9
P	15:00 – 18:00	ISOC-APC-FGV - Community Networks: How to Build Connectivity? / Luca Belli	Workshop Room 5
P	15:00 – 18:00	Other Events	Workshop Room 8

P	15:00 – 18:00	UN Special Rapporteur on Freedom of Expression - Freedom of Expression and the ICT Sector: Regional Concerns / Amos Toh	Workshop Room 10
P	16:00 – 18:00	UNESCO - Protecting safety of journalists online and offline in global Internet Governance ecosystem / Xianhong Hu • Cédric Wachholz	Workshop Room 1
P	16:30 – 18:00	BPF on Cybersecurity - Creating spaces for multistakeholder dialogue in cybersecurity processes / Matthew Shears	Workshop Room 6
P	16:30 – 18:00	Institute for Technology and Society (Rio de Janeiro) & Parliament of Italy - Internet Bill of Rights: enforcement and impact / Anna Masera • Mario Viola	Workshop Room 7

Tuesday, December 6

T	08:00 – 8:50	ICC-BASIS Business Briefing (for Business Delegates)	Workshop Room 2
G	09:00 – 09:30	WS169: Regional Participation in Brazil: Growing Initiatives / Alyne Andrade • Gustavo Diógenes de Oliveira Paiva	Workshop Room 6
G	09:00 – 10:00	WS250: How to make remote participation sustainable? / Yannis Li • David NG	Workshop Room 7
O	09:00 – 10:00	OF13: INTERNET & JURISDICTION / Paul Fehlinger	Workshop Room 9
R	09:00 – 10:30	WS170: The Network of Networked Things: Finding the Internet in IoT / Chris Buckridge • Pablo Hinojosa	Workshop Room 2
Y	09:00 – 10:30	WS26: Cybersecurity - Initiatives in and by the Global South / Carolina Caeiro • Laura Kaplan	Workshop Room 3
D	09:00 – 10:30	DC on Core Internet Values / Olivier MJ Crepin-Leblond	Workshop Room 8
E	09:00 – 10:30	WS173: Internet Fragmentation: net neutrality / Juan Carlos Hernández Wocker	Workshop Room 5
E	09:00 – 10:30	WS38: Security, Privacy and the Ethical Dimensions of ICTs in 2030 / Justin Caso • Karen McCabe	Workshop Room 4
L	09:30 – 10:30	WS20: Aligning Multistakeholder Norms and the Digital Trade Agenda / Burcu Kilic • Jeremy Malcolm	Workshop Room 10
A	09:30 – 11:00	WS15: An 'Internet of Women' by 2020: WSIS Vision into Reality / Erin Breitenbucher • Barbara Wanner	Workshop Room 1
D	09:45 – 11:15	DC on the Internet of Things / Maarten Botterman	Workshop Room 6
M	10:00 – 13:00	Assessing the Role of Internet Governance in the Sustainable Development Goals (SDGs) / Marilyn Cade	Main Session Room
D	10:15 – 11:45	DC on Gender and Internet Governance / Bishakha Datta • Liza Garcia	Workshop Room 9
H	10:15 – 11:45	WS168: Implementing human rights standards to the ICT sector / Luca Belli • Jamila Rodrigues Venturini	Workshop Room 7
A	10:45 – 11:45	WS72: Exploring Demand Side Drivers of Internet Adoption / Sharada Srinivasan • Christopher Yoo	Workshop Room 2
O	10:45 – 11:45	OF39: ISOC / Raquel Gatto	Workshop Room 8
O	10:45 – 11:45	OF40: MEXICO / Ernesto Ibarra	Workshop Room 3
O	10:45 – 11:45	OF47: GERMANY / Peter Stentzler	Workshop Room 5
O	10:45 – 11:45	OF53: YOUTH IGF-E.U. DELEGATION / Yuliya Morenets	Workshop Room 10
E	10:45 – 12:15	WS118: Meet TISA: The trade agreement you've probably never heard of / Maryant Fernandez • Burcu Kilic	Workshop Room 4
S	11:15 – 12:45	WS22: Local content and sustainable growth / Paolo Lanteri • Bertrand Moullier	Workshop Room 1
H	11:30 – 13:00	WS266: The right to access the Internet in Latin America / Carlos Brito • Luis Fernando Garcia	Workshop Room 6
O	12:00 – 13:00	OF15: IEEE / Karen McCabe	Workshop Room 8
A	12:00 – 13:30	WS73: Initiatives Connecting the Unconnected: Where's the data? / Sharada Srinivasan • Christopher Yoo	Workshop Room 2
Y	12:00 – 13:30	WS27: WePROTECT: Combating online child sexual abuse with the MSM / Ernie Allen • Jim Prendergast • Mike Taylor	Workshop Room 3
E	12:00 – 13:30	WS160: Social media and youth radicalization in the digital age / Xianhong Hu • Cédric Wachholz	Workshop Room 5
G	12:00 – 13:30	WS14: Asia and the Next Billion: Challenges in Digital Inclusion / Satish Babu • Maureen Hilyard	Workshop Room 7
T	12:00 – 13:30	Teaching Internet Governance - experiences from 10 years of SIGs	Workshop Room 9

Last updated on November 16, 2016. Please check igf2016.intgovforum.org for more information.

S	12:00– 13:30	WS69: ICTs for Smart and Sustainable City / Jing Ma • Jiao Yuhua	Workshop Room 10
O	12:30– 13:30	OF20: JAPAN	Workshop Room 4
T	13:00 – 15:00	SEED Alliance Awards Ceremony / Sylvia Cadena	Workshop Room 1
C	15:00 – 16:00	Setting the Scene: Orientation	Main Session Room
C	16:00 – 16:30	OPENING CEREMONY	Main Session Room
C	16:30 – 18:00	OPENING SESSION	Main Session Room
C	20:00 – 23:00	IGF GALA DINNER	Offsite

Wednesday, December 7

T	08:00 – 8:50	ICC-BASIS Business Briefing (for Business Delegates)	Workshop Room 2
H	09:00 – 10:00	WS234: Linking connectivity, human rights, & development Peter Micek • Fabro Steibel	Workshop Room 6
O	09:00 – 10:00	OF1: EUROPEAN COMMISSION / Cristina Monti	Workshop Room 9
O	09:00 – 10:00	OF6: CHILD HELPLINE INTERNATIONAL / Sheila Donovan	Workshop Room 7
A	09:00 – 10:30	WS162: The Role of Judiciary Systems and Internet Governance / Guilherme Canela • Xianhong Hu	Workshop Room 3
A	09:00 – 10:30	WS264: Public policies to increase accessibility / Juan Carlos Hernández Wocker	Workshop Room 2
R	09:00 – 10:30	WS191: Are we all OTTs? Dangers of regulating an undefined concept. / Adela Goberna • Gonzalo Navarro	Workshop Room 1
Y	09:00 – 10:30	WS96: Free Expression & Extremism: An Internet Governance Challenge / Carl Miller • Jim Prendergast • Jonathan Russell	Workshop Room 4
D	09:00 – 10:30	DC on Net Neutrality / Luca Belli	Workshop Room 8
E	09:00 – 10:30	WS143: How to Acknowledge Cyber Evidence: Reform / New Parallel Law / Khan Muhammad Fuad Bin Enayet • Md. Jahangir Hossain	Workshop Room 5
S	09:00 – 10:30	WS121: ICT Implementation in Education: Road-Map to Achieving SDGs / Ines Hfaiedh • Jiao Yuhua	Workshop Room 10
M	10:00 – 13:30	Sustainable Development, Internet and Inclusive Growth / Hossam Elgamal • Elizabeth Thomas-Raynaud	Main Session Room
B	10:15– 11:45	BPF-Gender & Access / Jac sm Kee • Anri van der Spuy	Workshop Room 9
H	10:15– 11:45	WS272: Sustainable accessible goals for persons with disabilities / Francesca Cesa Bianchi • Andrea J. Saks	Workshop Room 6
L	10:15– 11:45	WS63: ICANN New gTLD Program: Exploring Impact & Future Direction / Nigel Hickson • Dierdre Sidjanski	Workshop Room 7
O	10:45– 11:30	OF50: FREEDOM HOUSE / Dominic Bellone	Workshop Room 8
A	10:45– 11:45	WS150: ICT4D: Connecting CS roles on access, finance & knowledge / Analía Aspis • Arsene Tungali	Workshop Room 2
G	10:45– 11:45	WS114: Is personal data 'mine' or there to be 'mined'? / Hans Martens • David Wright	Workshop Room 4
G	10:45– 11:45	WS88: Collaboration towards and beyond the Child Online Protection / Mohamed Saidalavi • Mohit Saraswat	Workshop Room 3
O	10:45– 11:45	OF17: WIPO / Paolo Lanteri	Workshop Room 1
D	10:45– 12:15	DC on Internet Rights and Principles / Catherineeaston	Workshop Room 10
H	10:45– 12:15	WS208: Inclusive responses to intentional internet disruptions / Deniz Duru Aydin • David Sullivan	Workshop Room 5
O	12:00– 13:00	OF27: FREEDOM ONLINE COALITION / Seth Bouvier	Workshop Room 8
A	12:00– 13:30	WS144: Enabling Every User with a Unique Internet Culture ID / Jiankang Yao	Workshop Room 2
A	12:00 – 13:30	WS19: Enhancing linguistic and cultural diversity in cyberspace / Giovanni Seppia • Emily Taylor	Workshop Room 1
Y	12:00– 13:30	WS87: Law Enforcement, Cyberspace & Jurisdiction / Christian Borggreen • Alexander Seger	Workshop Room 3
D	12:00– 13:30	DC on Accessibility and Disabilities / Andrea J. Saks	Workshop Room 6

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D	12:00– 13:30	DC on Community Connectivity / Luca Belli • Nicolas Echaniz	Workshop Room 9
G	12:00– 13:30	WS84: Youth in IG: Capacity building vs Policy discussion / Hans Martens • David NG	Workshop Room 4
L	12:00– 13:30	WS86: Reality of the Answerability of multistakeholder model / Rafik Dammak • Robin Gross	Workshop Room 7
H	12:30– 13:30	WS146: Decrypting Sextortion / Catherine G van Hoogstraten	Workshop Room 5
O	12:30– 13:30	OF44: ACCESS NOW / nick dagostino	Workshop Room 10
T	13:00 – 15:00	SEEDIG - Internet governance processes in South Eastern Europe: challenges and opportunities / Sorina Teleanu	Workshop Room 8
O	15:00– 16:00	OF14: ICANN / Baher Esmat	Workshop Room 9
O	15:00– 16:00	OF26: INFOTEC MEXICO / Olga Cavalli	Workshop Room 4
A	15:00– 16:30	WS238: Community Connectivity: empowering the unconnected. / Luca Belli • Nicolas Echaniz	Workshop Room 2
B	15:00– 16:30	BPF-IPV6	Workshop Room 1
Y	15:00– 16:30	WS152: Working Together: Collaborative Security in local contexts / Matthew Ford • Hirofumi Hotta	Workshop Room 3
D	15:00– 16:30	DC on Public Access in Libraries / Karolina Andersdotter	Workshop Room 8
G	15:00– 16:30	WS216: TechWomen: Driving ICT, Innovation & Collaboration in CASA / Maria Beebe, Ph.D. • Safiullah Kamawal	Workshop Room 5
H	15:00– 16:30	WS159: Encryption and safety of journalists in digital age	Workshop Room 6
H	15:00– 16:30	WS21: Open Source: A Key Enabler on the Path to the Next Billion / Judi • Satish Babu	Workshop Room 7
S	15:00– 16:30	WS204: Competition in the Digital Age: Between Status-quo & Unknown / Deepak Mishra • Lorraine Porciuncula • Vincenzo Spiezia	Workshop Room 10
M	15:00– 18:00	National and Regional IGFs (NRIs)	Main Session Room
O	16:00– 17:00	OF36: ITU / Vladimir	Workshop Room 4
R	16:30– 18:00	WS64: A Post IANA Transition ICANN / Nigel Hickson • Dierdre Sidjanski	Workshop Room 2
D	16:30– 18:00	DC on Connecting the Unconnected / Sharada Srinivasan • Christopher Yoo	Workshop Room 3
H	16:30– 18:00	WS158: Human rights advocacy: strategies for the digital age / Donja Ghobadi • Sheetal Kumar • Matthew Shears	Workshop Room 7
L	16:30– 18:00	WS163: A New Social Compact for Internet Governance / Stephanie MacLellan	Workshop Room 5
S	16:30– 18:00	WS35: Harnessing IoT to realize the SDGs: What's required? / Timea Suto • Sophie Tomlinson	Workshop Room 9
O	17:00– 18:00	OF21: DIPO / Tereza Horejsova	Workshop Room 10
O	17:00– 18:00	OF23: CHINA / Jiayuan Liu	Workshop Room 8
O	17:00– 18:00	OF3: AFRICAN UNION / Faye Makane	Workshop Room 4
O	17:00– 18:00	OF46: OAS / Belisario Contreras	Workshop Room 1

Thursday, December 8

T	08:00 – 8:50	ICC-BASIS Business Briefing (for Business Delegates)	Workshop Room 2
Y	09:00 – 10:00	WS111: Empowering and Educating the Next Billions of Internet Users / Dan Palumbo • Shane Tews	Workshop Room 4
O	09:00 – 10:00	OF33: ITU-UNESCO / Despoina Sareidaki	Workshop Room 8
O	09:00 – 10:00	OF37: OBSERVATORIES-CGI BRAZIL / Diego Rafael Canabarro	Workshop Room 2
A	09:00 – 10:30	WS42: How can Privacy help us harness 'Big Data for Social Good'? / Yiannis Theodorou • Boris Wojtan	Workshop Room 1
B	09:00 – 10:30	BPF-Cybersecurity / Brian Gutterman	Workshop Room 9

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R	09:00 – 10:30	WS47: Content delivery alternatives: intertwining of IXPs and CDNs / Hartmut Glaser	Workshop Room 3
E	09:00 – 10:30	WS60: Trans-Pacific Partnership: Good or bad for the Internet? / Farzaneh Badiei • Milton Mueller	Workshop Room 5
G	09:00 – 10:30	WS164: Sex & Freedom of Expression Online / Nadine Moawad • Janine Moolman	Workshop Room 6
S	09:00 – 10:30	WS34: Digital economy and the future of work / Timea Suto • Sophie Tomlinson	Workshop Room 7
T	09:00 – 13:00	NEW SESSION FORMATS	Workshop Room 10
M	10:00 – 13:00	Human Rights: Broadening the Conversation / Jac sm Kee	Main Session Room
A	10:15– 11:45	WS243: Accountability in Internet related policies / Shin Yamasaki	Workshop Room 3
A	10:15– 11:45	WS98: Markets, communities & public policies for access and HR / Carolina Aguerre • Paula Vargas	Workshop Room 2
Y	10:15– 11:45	WS6: Can Law enforcement catch bad actors online anymore ? / Julie Hedlund	Workshop Room 4
D	10:15– 11:45	DC on Child Online Safety / Marie Laure Lemineur	Workshop Room 8
O	10:45– 11:45	OF16: EGYPT / Nirvana Farrag	Workshop Room 1
O	10:45– 11:45	OF2: BCS / Andy Smith	Workshop Room 6
L	10:45– 12:15	WS91: The power of the noncommercial users on the Internet / Rafik Dammak • Robin Gross	Workshop Room 7
S	10:45– 12:15	WS68: Big Data and the Environment: a pathway to achieving SDGs / Jing Ma • Jiao Yuhua	Workshop Room 9
E	11:30–13:00	WS187 : Smart Cities and Big Data: Boundless Opportunities? / Alexandrine Pirlot de Corbion • Amalia Toledo	Workshop Room 5
O	12:00– 13:00	OF52: WEF / Alex Wong	Workshop Room 3
A	12:00– 13:30	WS9: Building 'Demand-Side' Capacity for Internet Deployment / Erin Breitenbucher • Barbara Wanner	Workshop Room 1
R	12:00– 13:30	WS3: SIDS Roundtable: Death, Disaster & the Internet / Tracy Hackshaw	Workshop Room 2
D	12:00– 13:30	DC on Blockchain Technologies / Constance Choi	Workshop Room 8
E	12:00– 13:30	WS37: Internet Fragmentation: Getting next 4billion online / Timea Suto • Sophie Tomlinson	Workshop Room 4
G	12:00– 13:30	WS138: Solutions for countering online abuse against women / Tehmina • Sadaf Khan	Workshop Room 6
L	12:00– 13:30	WS81: Internet and ICT for Cuban Medical Cooperation Abroad / Jorge Luis Pena Millan • Ivon Rodriguez	Workshop Room 7
T	13:00 – 15:00	Proposed Dynamic Coalition on Publicness / Lorena Jaume-Palasi	Workshop Room 5
T	13:30 – 14:30	Asia Pacific Community Meet-Up (APRIGF Open Session) / Yannis Li	Workshop Room 9
H	15:00 – 16:00	WS267: Surveillance and International Human Rights Law / Luis Fernando Garcia • Katitza Rodriguez	Workshop Room 4
O	15:00 – 16:00	OF29: OECD / Lorryne Porciuncula	Workshop Room 8
A	15:00 – 16:30	WS165: Fostering Digital Capacities for Decent Life in Global South / Hafedh Yahmadi	Workshop Room 2
A	15:00 – 16:30	WS99: Multicultural and multistakeholder Capacity Building / Olga Cavalli • Dustin Phillips	Workshop Room 1
Y	15:00 – 16:30	WS113: What makes Cybersecurity Awareness Campaigns effective? / Kerry-Ann Barrett • Carolin Weisser	Workshop Room 3
G	15:00 – 16:30	WS127: Doxing women: privacy protections against gender violence / Cleria Patricia Saldanha Maia • Ana Paula Lourenço dos Santos	Workshop Room 6
H	15:00 – 16:30	WS28: The 'Right to Be Forgotten' and Privatized Adjudication / Daphne Keller • Jeremy Malcolm	Workshop Room 5
M	15:00 – 16:30	IGF Dynamic Coalitions (DCs)	Main Session Room
L	15:00 – 16:30	WS189: Civil Society Experiences from the IANA Transition Process / Tapani Tarvainen • Gangesh Varma	Workshop Room 7
S	15:00 – 16:30	WS157: Internet of things for Sustainable Growth / Guilherme de Paula Correa • Maik Deive Nogueira Rabelo	Workshop Room 9
T	15:00 – 18:00	NEW SESSION FORMATS	Workshop Room 10
A	16:30 – 17:00	WS142: IDNs : 'A Key to Inclusive and Multilingual Internet' / Harish Chowdhary	Workshop Room 1
B	16:30 – 18:00	BPF-IXPs	Workshop Room 7
R	16:30 – 18:00	WS132: NetGov, please meet Cybernorns. Opening the debate. / Pablo Hinojosa • Duncan Hollis	Workshop Room 2

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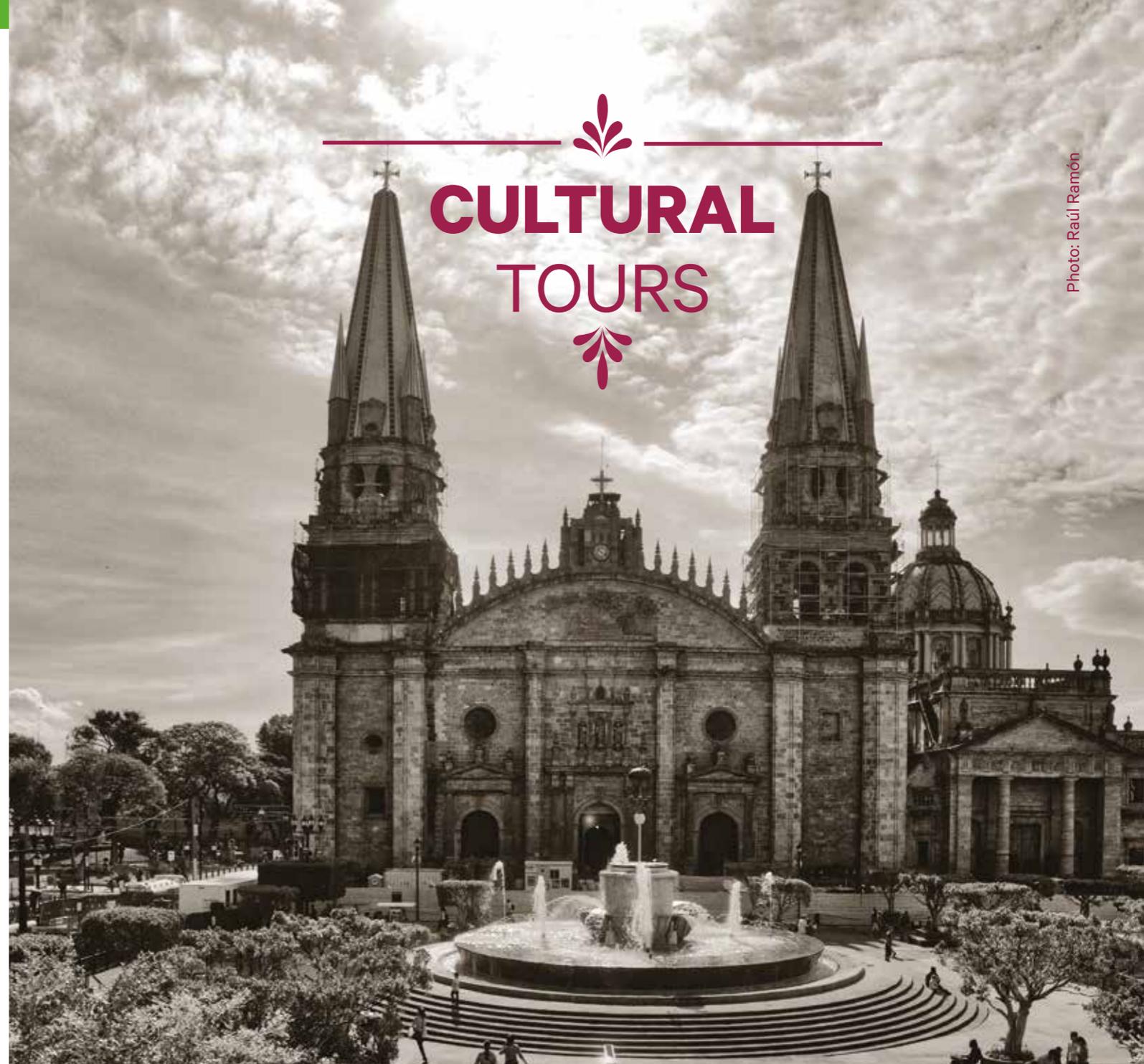
Y	16:30 – 18:00	WS153: Let's break down silos in cyber security and cyber crime! / Wout de Natris • Maarten Simon	Workshop Room 3
H	16:30 – 18:00	WS186: Direct access & the next billion:policy,problems & proposals / Alexandrine Pirlot de Corbion • Vivian Newman Pont	Workshop Room 5
H	16:30 – 18:00	WS30: Strategic Litigation: Freedom of Expression Online - SE Asia / Oliver Xavier Reyes • Mark Wallem	Workshop Room 4
M	16:30 – 18:00	Trade Agreements and the Internet / Renata Aquino Ribeiro	Main Session Room
T	16:30 – 18:00	DC COORDINATION SESSION	Workshop Room 9
S	16:30 – 18:00	WS271: Civil Society & Private Sector Build ICT support for SDGs / Garland McCoy	Workshop Room 8
A	17:00 – 18:00	WS108: Empowerment through Quality Online Education / Sarah Kiden • Bonface Shaquile Witaba	Workshop Room 1
O	17:00 – 18:00	OF34: UNESCO / Xianhong Hu • Cédric Wachholz	Workshop Room 6

Friday, December 9

T	08:00 – 8:50	ICC-BASIS Business Briefing (for Business Delegates)	Workshop Room 2
G	09:00 – 10:00	WS225: Hands-on youth-driven Internet initiatives / Mark Datysgeld • Lucas Moura	Workshop Room 4
O	09:00 – 10:00	OF12: COMMONWEALTH TELECOMMUNICATION ORGANISATION (CTO) / Lasantha De Alwis	Workshop Room 6
O	09:00 – 10:00	OF51: STANFORD / Alice Siu	Workshop Room 9
A	09:00 – 10:30	WS97: How to create relevant Internet Governance Content / Olga Cavalli • Dustin Phillips	Workshop Room 1
Y	09:00 – 10:30	WS115: How do Cybersecurity, Development and Governance interact? / Kerry-Ann Barrett • Carolin Weisser	Workshop Room 3
Y	09:00 – 10:30	WS126: Safe&Secure Cyberspace for Youth: Solutions for Asia&Africa / Cisse Kane • Kenta Mochizuki	Workshop Room 2
D	09:00 – 10:30	Youth Coalition on Internet Governance (YCIG) / Bianca Ho	Workshop Room 7
H	09:00 – 10:30	WS90: The internet and ESCRs: working from experience to policy / Roxana Bassi • Alan Finlay	Workshop Room 5
S	09:00 – 10:30	WS134: Assemblies and Associations online: Coping with Challenges / Tehmina • Shahzad Ahmad	Workshop Room 8
S	09:00 – 10:30	WS212: Promoting Innovation & Entrepreneurship in the Global South / Vymala • Mwendwa Kivuva	Workshop Room 10
M	10:00 – 11:30	IGF Best Practice Forums (BPFs) and Policy Options for Connecting the Next Billion(s) / Brian Gutterman • Anri van der Spuy	Main Session Room
O	10:15– 11:15	OF30: UN WOMEN / Ruth Miyandazi	Workshop Room 6
D	10:15– 11:45	DC on Accountability / Farzaneh Badiei	Workshop Room 4
T	10:15– 11:45	NRIs COORDINATION SESSION	Workshop Room 9
Y	10:45– 11:45	WS196: On cybersecurity, who has got our back?: A debate / Sheetal Kumar • Daniela Schnidrig	Workshop Room 2
H	10:45– 11:45	WS29: Bridging digital device gap the blind through technology / Atcharaphorn Mutraden • Panus Nakorn	Workshop Room 5
O	10:45– 11:45	OF38: UNIVERSIDAD DE CIENCIAS INFORMATICAS (CUBA) / Delly Lien González	Workshop Room 10
R	10:45– 12:15	WS240: Building trust and confidence: implement internet standards / Bart Hogeveen • Joanna Swiatkowska	Workshop Room 1
L	10:45– 12:15	WS149: Finding ways to build confidence in stakeholder legitimacy / Samantha Dickinson • Jovan Kurbalija	Workshop Room 7
D	11:30–13:00	DC on Platform Responsibility / Luca Belli	Workshop Room 6
E	11:30–13:00	WS161: Public Wi-Fi/Open access models in developing countries / Chenai Chair • Alison Gillwald	Workshop Room 3
M	11:30–13:00	Shaping the Future of Internet Governance / Kimberly Anastácio • Liesyl Franz • Bianca Ho • Marcel Leonardi • Nathalia Sautchuk Patricio • Flavio Rech Wagner	Main Session Room
S	11:30–13:00	WS262: VoIP Crackdown: Implications for gov, telecom & civil society / Amin Jobran • Keith J. McManamen	Workshop Room 8
E	12:00– 13:30	WS75: Domain Name System fragmentation? Risk and reality / Farzaneh Badiei • Milton Mueller	Workshop Room 2

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H	12:00– 13:30	WS109: Analyzing the Causes & Impacts of Internet Shutdowns / Arjun Jayakumar • Prasanth Sugathan	Workshop Room 4
H	12:00– 13:30	WS66: Children's rights to privacy, safety & freedom of expression / Jutta Croll • Janosch Rolf	Workshop Room 5
S	12:00– 13:30	WS188: Smart Cities in the Global South: challenges/opportunities / Paz Pena • Raquel Rennó	Workshop Room 10
S	12:00– 13:30	WS82: Networks & solutions to achieve SDGs agenda-Internet at play / Sylvia Cadena • Pablo Hinojosa	Workshop Room 9
O	12:30– 13:30	OF48: INDONESIA	Workshop Room 7
O	12:30– 13:30	OF8: CUBA / Fernando Ortega Cabrera	Workshop Room 1
C	15:00 – 15:30	(Contd.) SFIG / Youth Open Mic	Main Session Room
C	15:30 – 17:00	Taking Stock : Emerging Issues - Future of the IGF and IGF Retreat Consultation	Main Session Room
C	17:00 – 18:00	CLOSING CEREMONY	Main Session Room



CULTURAL TOURS



We have prepared daily night tours to the center of Zapopan free of charge.
Check at the transportation desk for bus schedule.

Every night there will be a different performance at the main square: orchestra, ballet or traditional dance.

There will be guided tours to the Basilica and the MAZ (Museum of Art of Zapopan).
They will be open until 21:00 hrs.

Dont miss the video mapping at the Basilica every night at 21:00 hrs.
It is a great show!

There will be daily tours to Tequila town. Visit a destilery and learn the art of producing tequila while you enjoy testing different creations.
This tour leaves every night at 18:30 hrs.
Price details at the tequila counter.

*The Providencia route will stop here.



USEFUL INFORMATION

CURRENCY

The Mexican monetary unit is the MEXICAN PESO (\$). The peso is subdivided into 100 centavos. Exchange rates are available every day at the Banco de Mexico website: <http://www.banxico.org.mx/portal-mercado-cambiario/index.html>

Exchange rate is now (as to November 11th, 2016) :

\$1 US dollar = \$19.92 pesos.

1 Euro = \$22.09 pesos

1 Japanese yen = \$0.1931 pesos

No other currency is accepted in Mexico, sometimes hotels take US dollars but it is not very common.

MEXICAN BILLS



MEXICAN COINS



CURRENCY EXCHANGE

Exchange offices are available at airports and throughout the city. You can also withdraw Mexican pesos at the ATM with your debit card (VISA or MasterCard).

WEATHER

Guadalajara has a warm temperate climate with dry winters and hot summers. The average temperature in December is 17°C (30.6°F), there is virtually no rain. Afternoons can be fairly hot reaching 24°C (75.2°F), overnight temperatures are a little cool with an average low of 7°C (44.6°F).

WATER

Even where there is potable water almost everywhere in Mexico, it is recommended to drink bottled water. All commercially produced beverages, including bottled and tinned water, fizzy drinks, wine, beer, spirits, etc., will be perfectly safe for you to drink.

TIPPING

In Mexico, tipping is not only customary, it is expected and appreciated in return for good service. Most people working in Mexico's tourism and service sectors rely on your tips to supplement their basic pay. In Restaurants 10% -15% is normal. In Hotels, bellboys should be paid around US\$1 per bag.

ELECTRICITY

Mexico's electricity system is the same as that of the USA: 120 V; 60 Hz. Electricity Sockets in Mexico are the same as in the US; two flat prongs; and some have a third, circular prong for earth, and small adapters can be sought locally for these too if the plug you want to connect into doesn't have the third (earth) prong socket.

DIALING

Mexico's country code is **52**. Guadalajara city code is **33**.

To dial Internationally to Mexico: **+52+33+local number**

To place international calls from Mexico : Dial **00**, followed by the country code of your destination.

To place national calls (outside the region within Mexico): Dial the prefix **01** followed by the area code and the phone number.

MALLS

Plaza Andares

Andares, a center of life that brings the most exclusive brands, lifestyle, cuisine and entertainment with a level of sophistication.

Galerías Guadalajara

Galerías is the most exclusive mall; with over 220 stores.

La Gran Plaza Fashion Mall

La Gran Plaza Fashion Mall is a shopping mall in Zapopan, one of the biggest and most important malls in the city. It has beauty products, clothes and shoes.

Forum Tlaquepaque

This particular development is the only one of its kind in the area, making it the go-to mall for the area's needs and economic growth.

Plaza del Sol

The mall is divided into 13 zones where you can find clothing stores, financial services, coffee shops, electronics stores, stationery, pharmacy, forecasts, among others.

HOSPITALS

Privado San Javier

Av Pablo Casals 640
Prados de Providencia
Guadalajara, Jalisco
+52 (33) 3669 0222

Hospital civil de Guadalajara

Calle Coronel Calderón 777
El Retiro, 44280
Guadalajara, Jalisco
+52 (33) 3942 4400

Downtown Zapopan

Hostería del Ángel

5 de mayo 260
3656 9516
Cuisine: Italian

Tacos de Sonora

Santa lucía 2
3637-6408
Cuisine: Steakhouse

Agios Aggelos

20 de noviembre 356
3647-3999
Cuisine: Greek

Fonda Doña Gabina Ecolástica

Javier Mina 237
3833-0883
Cuisine: Regional

Carmen Cantina

Javier Mina 172
3364-5996
Cuisine: Bar

Hacienda Santa Lucía

J. Manuel Ruvalcaba 139
3897-0788
Cuisine: signature cuisine

Pastes Real de Minas

28 de enero 93
3365-1888
Cuisine: Traditional
mexican snacks

ANDARES

La Moresca

3611-2864
Cuisine: Mediterranean

Almacén del Bife

3611 2669
Cuisine: Italian-Argentinian

Santo Mar

3611-2866
Cuisine: Sea Food

Outback Steakhouse

3611 2644
Cuisine: Steakhouse

Asador La Vaca Argentina

33 3611 0888
Cuisine: Argentinian

Loló

33 2001 6362
Cuisine: Fusion

NEAR PALCCO

Plaza Toscana

Av. Santa Margarita #3849
Col. Valle Real
Zapopan, Jalisco

Real center

Av. Santa Margarita 3600
Zapopan, Jalisco



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